City Administrator Monthly Update
November 2015

By City Administrator Mike Story

Administration

City Office Closures – Holiday Observances

City offices will be closed Wednesday, **November 11** in observance of Veteran's Day.

Additionally, offices will be closed on Thursday, **November 26** for the Thanksgiving Holiday, with services resuming on Monday, November 30.

City Clerk/Management Services

Rialto's Certified Farmers' Market

Rialto's Certified Farmers' Market is held every Wednesday, 10:00 a.m. – 2:00 p.m. Farmers' Market is located at City Hall where vendors sell a variety of fresh vegetables, fruits, nuts and baked goods at a reasonable cost to consumers. Come out and see what our local growers have to offer!

Economic Heartbeat of Rialto

Mayor Deborah Robertson's Economic Heartbeat of Rialto can be seen on the Rialto Network, Channels 3 and 99. It is also available on live stream via the City's web site, www.rialtoca.gov. This show is an in-depth interview with local Rialto businesses.

Administrative & Community Services

Finance

The Finance Division staff are currently working with the Auditors on the Fiscal Year 2014-2015 annual audit which started on October 19, 2015. The Finance Division expects completion of the annual audit by December 2015 and to present the audited Financial Reports to City Council in January 2016. The Finance Division has prepared the Fiscal Year 2015-2016 first quarter report to present to the City Council at the November 10, 2015 Council Meeting.

Human Resources

Applicant Processing/Employee New Hires

Human Resources has received and screened over 250 applicants in the last 30 days. We have hired and processed 2 new employees:

PART-TIME

Employee Name	Position Title	Department
Carina Magallanes	Police Cadet (Promotion)	Police
Veronica Ortiz	Clerical Aide	Public Works

Current Recruitments

The City of Rialto is currently hiring for the following positions:

Position Title	Closing Date	Position Type
Emergency Dispatcher II	Continuous	Full-Time
Police Officer (Lateral)	Continuous	Full-Time
Information Systems Analyst	Open Until Filled	Full-Time
Field Services Assistant	11/5/15 or 100 applications	Part-Time
Reserve Police Officer – Level 1	Continuous	Non-Paid Volunteer

Prescription Drug Discount Program

The **Prescription Discount Card** is made available to residents by the City of Rialto in collaboration with the National League of Cities (NLC) and is made possible through City of Rialto membership in NLC.

The card is **FREE to all City of Rialto residents**, regardless of age, income or existing health insurance. By using this card you **may save an average of 20%** off the regular retail price of prescription drugs at participating pharmacies. *This program is NOT insurance. Discounts are only available at participating pharmacies.*

Discount cards are available at:

- City of Rialto website: http://www.rialtoca.gov
- Human Resources – 246 S. Willow Ave.
- Senior Center – 1411 S. Riverside Ave.
- Library – 251 W. First Street
- Recreation – 214 N. Palm Ave., #204
- Chamber of Commerce – 120 N. Riverside Ave.

Rialto Community Career Center

The new Community Career Center is open!! Residents have access to six computers to assist with job searches, job banks, resume writing, etc. The center provides access to job seekers

with a printer, fax machine, and other job searching tools at no cost. There is also postings for other agencies available for review/copy. The Community Career Center is housed in the Human Resources Division located at 246 S. Willow Avenue.

College & Career Fair - *Joint effort between City of Rialto and Rialto School District.*

*****FREE Admission and FREE Information Sessions*****

Date: Saturday, November 14, 2015
Location: Community Center – 214 N. Palm Ave.
Time: 11:00 a.m. – 3:00 p.m.

What to expect:

- Employers hiring and offering internship opportunities
- Available Job Opportunities
- Schools/Universities from Junior College to Specialty Trade Schools
- Resources (ie. EDD, Goodwill)
- Cadet Training Programs (ie. PD, Fire, Military)
- Military Recruitment Agencies (Army, Marines, Air Force, Navy)
- City, County, State, Federal Careers (ie. Border Patrol, CHP, Sheriff Dept.)
- And more…

Workshops may include:

- Dress for Success
- How to fill out a job application
- How to write a resume
- Mock Interviewing
- How to pay for college
- How to obtain financial aid
- Goal setting workshop
- Career vs. Job
- And more to come….

Please contact Human Resources at (909) 820-2540 for more information.

Community Services

Rialto Racquet and Fitness Center

In support of Breast Cancer Awareness Month, the Rialto Fitness & Aquatic Center held a Pink Week from October 19th to October 26th. We encouraged members to wear pink and gave out free Pink Ribbons to those who visited us. In addition we offered members, guests, and staff the opportunity to post a pink ribbon in memory or in honor of someone they know who is fighting this terrible disease, or is a survivor.

Fitness Center Memberships

From September 28th to October 25th we would like to welcome five new members and nine trial members to the City of Rialto's Fitness & Aquatic Center. We are currently offering a Joining Fee Special for the holiday season - "Toys and Food for Tots." We have been partnering with Rialto Police Department and their Hearts to Share Program.

Vibe Fitness

Our 5:30 a.m., 6:00 p.m., and 7:15 p.m., training sessions grew in attendance and are now popular training times for members and potential new members. The push in November will be to increase attendance in the 8:30 a.m. training session through the Vibe Fitness promotion that will be launched in the beginning of November. November promotion - 6 week strength & conditioning program for $199 (processed in 3 payments). Rialto employees can claim this promotion for $169.

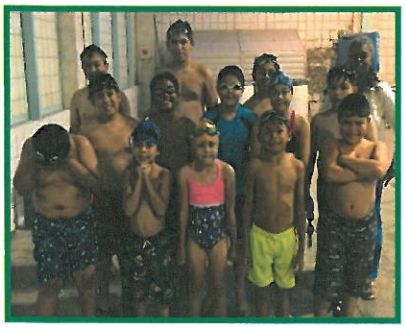
Swim Lessons

Private swim lesson enrollment has been steady. We credit this success to our instructors who do a great job with paying attention to detail. They target each swimmer's areas that need improvement and enhance their strengths. The students are progressing to the next level. We look forward to continued growth in this area and will look at private lesson scheduling throughout the operating hours of the pool.

Recreation/Lap Swim

We had 296 swimmers participate in our recreation and lap swim this month. We hope to encourage participation in the recreation swim time and are exploring options to offer one free recreation pass to swim lesson participants during this time. This will boost attendance and encourage parents to bring their children for more practice. With any sport, the more practice one does, the more improvement they will notice.

Rialto Sea Turtles Swim Club



Sea Turtles Swim Club has increased enrollment from 14 to 19 swimmers. Registration is $52 a month. The swim club prepares novice swimmers, and swimmers who have been taking swim lessons to their limit and are looking for something more. Coach Varonica is there to train those for the sport of competitive swimming.

Staff cross-markets the swim club to intermediate and to advanced level swimmers. Swim tests must be passed in order to join the team.

KidStuff

Our enrollment numbers for all three sites continue to increase. We thank all of the staff dedicated to making sure our KidStuff program progresses for the benefit of the community. As KidStuff continues to grow, we must keep up and make any necessary improvements.

At Tiny Tots Community Center, decisions to renovate the classrooms were necessary in order to expand the number of children we can accommodate. Soon we will have two well-prepared classrooms for our Tiny Tots program.

We are excited to announce that both our Tiny Tots and Preschool programs are closer to incorporating modern technology into the curriculum. This year we were able to order tablets for all three KidStuff sites. Our next step is to ensure WiFi connection at all three sites so that tablets may be used on a regular basis.

Youth Basketball (Divisions 2-4)

The Fall Season of Youth Basketball began on Saturday, October 3rd. Our division 4 summer champions, the Runners, coached by a seasoned volunteer, has returned to defend their crown. This season looks to be very competitive. Normally, this season has a traditional decline in numbers due to football, but the program is thriving with about 200 kids signed up and teams filled!

Youth Basketball (Division 1)

The Rialto Pride's season restarted with the youth basketball Fall Season. The Rialto Pride will practice this season, as tournament play is limited due to most school programs commencing. We look forward to working with the youth of Rialto, and continuing the Rialto Pride tradition. As always, the Rialto Pride would like to send a huge thank you to volunteer coaches for all their hard work and dedication to the team.

Girls Volleyball

The fall season of volleyball began on October 2nd. This season has been very competitive in both divisions. We have 3 teams in each division, which allows for double header match-ups, each week. The School District season has claimed a few of our regular participants of the program, however, they still return to cheer their past and future teammates. We applaud all coaches for continuing to help this program flourish.

Little Tots Variety Sports

Our Little Tots Variety Sports program ended on Oct 31st. We had about 12 participants for the variety sports, which will lead right into our Little Tots Flag Football which will begin on November 7th, 2015. The participants enjoyed themselves as was evident in their smiles and cheers.

Adult Basketball

Adult basketball will return on Valentines weekend with the Chaffey Panthers returning as the reigning champions. Our Adult league will be placed on hold for this fall season, only to retool and come back that much stronger in the spring.

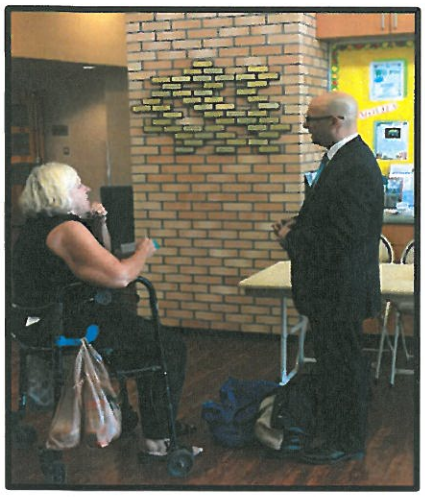
Fire Department Open House

Community Services staff participated in the Fire Department's annual Open House by hosting an information booth, and provided Rialto Progress Magazines to those in attendance as well as informed participants of the programs and contract classes offered at the Community Center, Senior Center and Racquet and Fitness Center.

Hall of Fame

The City of Rialto will be hosting the annual Hall of Fame Induction Ceremony on Saturday, November 7, 2015. The ceremony will be taking place at 9:00 a.m., at the Carl Johnson Gymnasium. The inductees are Janae Sharpe, Rialto High School graduate, Khalid Wooten, a Carter High School graduate, Andre Serrette, an Eisenhower High School graduate, Saul Ochoa, a Rialto High School graduate, and the 2012-2014 Carter High School wrestling team. For more information please contact 909-877-9706.

Rialto Senior Center



Senior Advocate Greg Brack and his team from Family Service Care held a meet and greet with our senior participants on Wednesday, October 7th from 11:00 a.m.-1:00 p.m. The purpose of their visit was to provide valuable information about the services that they offer which include: Employer Benefits (Pension or Annuity, Employer Life Insurance), Veterans Benefits, Life Insurance, Health Insurance, Advanced Health Care Directive, Social Security Benefits, Bank Account & Credit Card Information, Utility Companies Discount Qualification, Auto Insurance Policy Review, Advance Planning Options, Identity Theft, and Legal support.

On Wednesday, October 28th from 12:30-2:30 p.m., representatives from the San Bernardino County Department of Aging and Adult Services and the Senior Affairs Commission held a public meeting concerning the needs of older adults in the County. DAAS is in the process of developing the 2016-2020 Area Plan. The four-year Area Plan addresses how DAAS will identify and address the needs of older adults age 60 and over, caregivers of older adults, and other caregivers caring for relative children.

Marisela Ferguson from ihelp IE came on Thursday, October 29th from 11:00 a.m. to 1:00 p.m., to introduce her new program and services to our senior participants. The following are the services that she provides: Isolation Prevention, Advocacy, Transportation, Wake-up calls, Document Completion and Senior Interest Activities.

Development Services Department

Airport Redevelopment Update

- **Demolition/Remediation**. On November 2, West Tech Contracting will commence demolition and remediation work, removing the asphalt and concrete and conducting any required soil remediation on the Airport Property.

- **Public Improvements**. The Miro Way Improvements progress rapidly with an expected November, 2015 completion date. The Locust Avenue improvements also progress, although the opening will be delayed until SCE relocates its poles located within the right-of-way near Renaissance Parkway.

LHR will commence construction of the storm drain in Alder Avenue during November, requiring closure of Alder Avenue for approximately 2 weeks. Traffic control plans are being developed to reroute traffic north on Tamarind Avenue, east on Walnut Avenue, and northerly on Laurel Avenue. LHR proceeds quickly to complete street improvements on Walnut Avenue and Laurel Avenue to facilitate the detour.

- **Renaissance Marketplace Update.** On October 22nd, the Lewis-Hillwood Rialto team updated the Economic Development Committee regarding leasing activity at the proposed 600,000 square foot Renaissance Marketplace project. The team reported that it was negotiating "letters of intent" from primary cinemas and soft good retailers, with the goal of achieving a critical mass of committed tenants by January, 2016. With executed letters of intent in hand, LHR will then proceed to lease documentation and commence construction during the third quarter of 2016.

- **Medline and Niagara.** Both projects move quickly toward completion, with Niagara scheduled to complete construction and commence operations by December 1st. Staff met with Niagara and SCE to facilitate the powering up of the Phase I bottling operations using existing infrastructure. Staff also met with Niagara and SCE to discuss the Phase II power requirements. Medline completed foundation work and commenced wall and roof erection, advancing toward a March, 2016 completion date.

The Niagara (foreground) and Medline (background) buildings advance rapidly toward completion during the month of October.

Industrial Project Report

- **City Council Approves DA for I-210 III Logistics Project.** On October 13, 2015, the City Council approved a Development Agreement with Panattoni Development Company for the development of a 743,000 square foot distribution center on 32 acres located at the northeast corner of Baseline Road and Alder Avenue. The developer assembled 22 parcels from multiple ownerships to help alleviate significant blight at this major intersection.

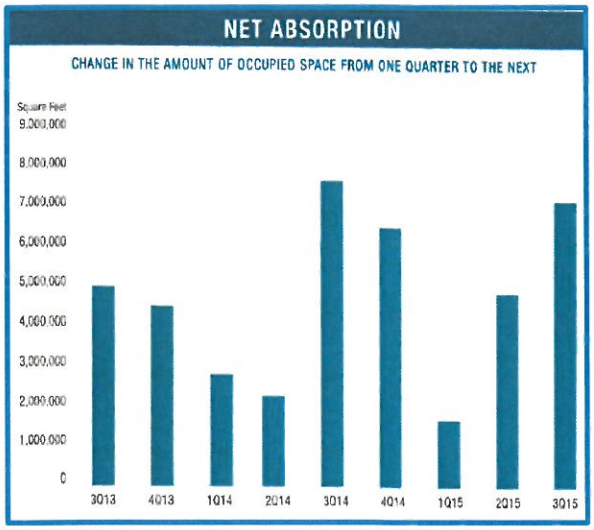
  The Development Agreement requires the developer to widen Baseline Road, Alder Avenue, and Laurel Avenue, modify the traffic signal at Alder Avenue and Baseline

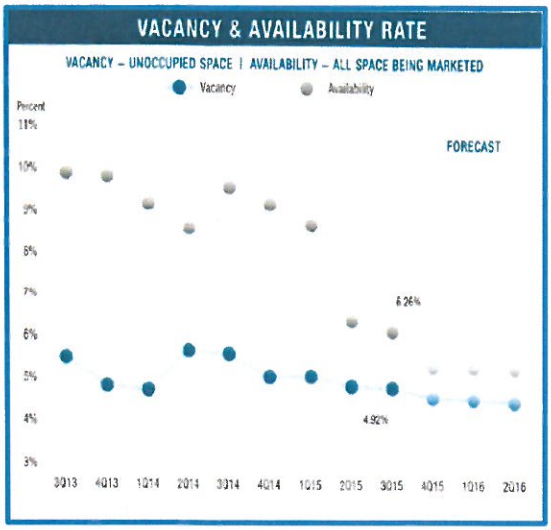
Road, and construct a traffic signal at Baseline Road and Laurel Avenue. The developer will also relocate and reconstruct the Friendship Baptist Church currently located on Alder Avenue to its new facility on Baseline Road. The developer will pay $3.4 million in one-time capital facility fees, and produce annual returns to the City General Fund of $200,000.

- **Amazon Leases Warehouse in Rialto.** Last month, the City reported that Amazon leased the 882,320 square feet distribution warehouse located at 2450-2496 E. Walnut Ave. Amazon applied for and received its business license but has not yet submitted for planning and building permits. Typically, Amazon warehouses produce approximately 1,000 jobs, with significant holiday hiring spikes. Amazon warehouses generate substantial retail sales taxes that by agreement with the State are allocated to the County pool and distributed to all taxing entities within San Bernardino County.

- **Drive Medical Makes Rialto its New Home.** Drive Medical, one of the fastest growing global distributors of durable medical equipment, will move its western regional distribution center from Ontario to Rialto. Drive Medical will occupy a new 259,000 square foot warehouse that is nearing construction at the northwest corner of Lilac Avenue and Merrill Avenue. The company markets and distributes medical equipment, including mobility products, beds, bariatric products, wheelchairs, sleep surfaces and pressure prevention products, respiratory equipment, self-assist products, power wheelchairs, power scooters, rehabilitation products, pediatric products, patient room equipment, personal care products and electrotherapy devices. Drive Medical sells and distributes its product to home healthcare providers, healthcare distributors, retailers (both independent and chains), and e-tailers. The City expects a point of sale from this business-to-business retailer.

- **Voit Real Estate Forecasts Continuing Demand for New Warehouses.** The demand for new industrial buildings continues unabated according to the Third Quarter, 2015 Inland Empire Industrial Report prepared by Voit Real Estate Services. Net absorption of industrial space increased and vacancy rates declined, with lease rates and sales prices continuing to climb. The vacancy rate for the Inland Empire is 4.9%, a decrease from 9.7% one year ago. Lease rates have bumped up to $0.46 per square foot, up from $0.43 on year ago. Voit forecasts continued job creation in the transportation, logistics and distribution sectors that will create demand for new facilities.





Retail Report

- **Wal-Mart Breaks Ground on Rialto Marketplace.** After more than 10 years of planning, the new Wal-Mart Supercenter begins construction this month. On October 22, 2015, the Mayor and City Council joined the development team of Newmark Merrill Companies and Pacific Retail Partners to celebrate the commencement of construction. The Rialto Marketplace is a 230,000 square foot shopping center located at the southwest corner of Riverside Avenue and San Bernardino Avenue.

Former City Councilmember Winnie Hansen joins Mayor Deborah Robertson, City Councilmember Ed Scott, City Councilmember Ed Palmer, Council Member Shawn O'Connell, City Treasurer Edward Carrillo, and City Clerk Barbara McGee at the groundbreaking ceremony for the Rialto Marketplace on October 22nd.

The 189,000 square foot Wal-Mart Supercenter will anchor the center with nearly 40,000 square feet of ancillary retail space, including a **Les Schwab Tire Store, Carl's Jr., Chipotle, Jersey Mikes, Hawaiian Ono, Menchie's Yogurt, GNC and Pieology**. The partnership of Newmark Merrill Companies and Pacific Retail Partners will develop and lease the retail and restaurant spaces.

- **New Retail Opportunities Analysis.** Periodically, the Rialto examines the annual reports produced by the State Board of Equalization to determine the volume and character of its "leakage" of sales activity to other communities. In retail parlance, a "leakage" of sales means that consumers are satisfying the need for goods with purchasers elsewhere, usually because local opportunities are lacking. This suggests that some or all of this fleeting demand could be served with construction of new stores.

  One simplified leakage analysis compares the per capita sales in Rialto for various merchandise lines versus a broader area such as the County of San Bernardino

(adjusted for differences in per capita income). The table below compares Rialto against San Bernardino County for the 2013 calendar year, and shows Rialto's capture rate for various product categories. Capture rates less than 100% indicate leakages. Taking into account competitive locational factors and sector trends, the strongest future opportunities in Rialto are general merchandise, apparel, and restaurants. The City hopes to capture much of this demand in retail centers such as the Rialto Marketplace, Renaissance Marketplace, and the Pepper Avenue Specific Plan area. While the low capture rate for home furnishings/appliances and auto sales suggest an opportunity, these retailers tend to locate in regional centers (like Ontario or San Bernardino) rather than mid-level communities.

Per Capita Sales by Merchandise Category (Adjusted for Income Differentials)
City of Rialto and County of San Bernardino
2013

Sales Category	City of Rialto	County of San Bern	Capture Rate (%)	Rialto's Opportunity Assessment
Service Stations	$1,668	$1,544	108%	Modest
Building Materials and Hardware	$550	$582	95%	Modest
Food Stores	$453	$506	90%	Modest
Restaurants	$824	$1,087	76%	Modest
General Merchandise/Misc Stores	$1,379	$2,411	57%	Strong
Apparel	$187	$674	28%	Strong
Home Furnishings and Appliances	$82	$405	20%	Weak
Auto Dealers and Suppliers	$250	$1,625	15%	Weak

Planning Commission Summary

The Planning Commission took action on the following projects:

- **Tentative Tract Map No. 19916**. The Planning Commission approved a request to allow a 22 lot residential subdivision of 5.4 gross acres of land located on the south side of Casmalia Street between Ayala Drive and Spruce Avenue within the Freeway Incubator zone of the Renaissance Specific Plan.

- **Specific Plan Amendment No. 2 to the Renaissance Specific Plan.** The Planning Commission approved a request to change the zoning designation of approximately 4.86 gross acres of land located at the southwest corner of Casmalia Street and Spruce Avenue from Freeway Incubator to Low Density Residential in conjunction with Tentative Tract Map No. 19916.

- **Modification of Conditional Development Permit No. 714.** The Planning Commission approved a request to extend operating hours as conditioned in the conditions of approval for Planning Commission Resolution No. 14-09 in conjunction with live entertainment at Culichi Town restaurant located at 611 E. Foothill Boulevard within the Commercial Pedestrian zone of the Foothill Boulevard Specific Plan.

- **Laurel Avenue Street Vacation.** The Planning Commission approved a Resolution Making Certain Findings and Recommending the Vacation of a Portion of Existing Right-of-Way for Laurel Avenue lying northerly of Baseline in the Employment Zone of the Renaissance Specific Plan.

- **Conditional Development Permit No. 776.** The Planning Commission approved a request to allow an increase in occupancy from 6 to 8 occupants at an existing residential care facility located at 1840 North Magnolia Avenue within the Single Family Residential zone.

- **Conditional Development Permit No. 789.** The Planning Commission approved a request to allow the establishment of a tattoo shop within an existing 480 square foot commercial unit located at 420 S. Riverside Avenue, Suite 10, within the Support Commercial zone of the Central Area Specific Plan.

During the month of October 2015 the Planning Division reviewed development requests as follows:

- **213 W Valley Boulevard**. Staff conducted a due diligence meeting to establish used auto sales at this location. The applicant was informed that a Conditional Development permit is required and was directed to revise the proposed site plan to identify the required off-street parking, indicate display parking, and maintain adequate circulation for the proposed use in conjunction with the existing truck repair business.

- **Mosa Investment Group.** Construction of 2 single family residences at the northwest corner of Bloomington Avenue and Benjamin Street on 2 existing parcels. A Precise Plan of Design will be submitted to the Planning Division pending confirmation of lot line adjustment, required dedication, and location of street improvements.

- **National CORE/Related.** Review site plans for development of Transient Oriented Housing Development up to 30 du/acre on vacant property south of the Metro Link station on Bonnie View.

- **Wal-Mart.** Met regarding Master Sign Plan and development items pertaining to development of the Supercenter and the outparcels.

- **Renaissance Specific Plan Revision.** Meeting to discuss critical path for entitlement processing.

- **Sycamore Avenue north of Randall Avenue**. Met with property owner, architect and engineer regarding a mixed-use senior condominium project.

- **Industrial Project.** Conducted due diligence meeting for a one million square foot industrial building north of Miro Way between Locust Avenue and Linden Avenue within the Renaissance Specific Plan.

- **Soya Trucking Inc.** Development of a truck parking yard on 4.7 acres of land located at the SEC of Locust Avenue and Lowell Street.

Business Licensing

The City welcomed the following businesses to Rialto during the month of October 2015. The City sent each of these new businesses a welcome letter and a statement of appreciation for choosing Rialto as their business home.

Business Name	Address	Goods/Service
1st Street Collision Center	555 W. First Street	Auto Body Repair
A & A Water Store/Party	1377 S. Lilac Ave., # 206	Water Store & Party Supply
Advance Tax & Business	123 S. Riverside Ave., #B	Tax Service

Angies Candy land	463 E. Foothill Blvd., #607	Retail Candy & Gifts
American Party Rentals	1245 N. Fitzgerald Ave, #109	Party Rentals
Call for Less	885 E. Foothill Blvd.	Cellular Phones
Cell One Corp/Boost Mobile	570 W. Foothill Blvd.	Cellular Phones
Classified Tattoo Supply	124 W. Foothill Blvd., #A	Retail Supply Sales
Cricket Wireless	527 E. Foothill Blvd.	Cellular Phones
Eva Threading Salon	625 S. Riverside Ave., # B	Esthetician Salon
Fabulous Threading	1613 S. Riverside Ave., #B	Eyebrow Threading Service
Galicias Water & More	444 E. Foothill Blvd., #K	Water Store
Golden State FC LLC	2496 W. Walnut Ave.	Distribution Center
Jan Auto Sales	1218 W. Merrill Ave.	Retail Auto Sales
Juan Carlos Welding	160 N. Cactus Ave.	Welding Shop
Mas Tax Service	937 W. Foothill Blvd.	Tax Service
Menasha Packaging Co	305 Resources Dr., #B	Packaging Service
Monge Insurance Services	993 W. Valley Blvd., #119 A	Insurance Services

Building Division Services

During the month of October, 2015 the Building Division provided the following services:

- **Counter**. Building Division staff provided 292 counter assists, 5 were over the counter reviews (typically, small room additions, patio enclosures, etc.).
- **Plancheck Submittals**. Customers submitted 103 plans for review, 19 of those were completed in-house and 84 were referred to Willdan for plancheck.
- **Plancheck Approvals.** The Building Division approved 68 plans for permit issuance, primarily for solar installations and tenant improvement projects. The average review period for first plan check was 8.4 business days.
- **Building Permits Issued**. The Building Division issued 208 building permits. Plancheck and Permit receipts totaled $139,981 for the month, with total receipts of $843,641 for the first four months of FY 16. Last year at this time, total receipts were $669,195 with growth in receipts of 26% year over year.
- **Development Impact Fees Collected**. The Building Division collected $1,201,180 in development impact fees. Total development impact fee receipts for FY 16 are $4,788,266 compared to $1,544,997 during the same period during FY15. Alere Development paid development impact fees for its 301,000 square foot industrial facility on Riverside Avenue and Jurupa Avenue.

- **Building Inspections**. The City's building inspectors performed 610 inspections, with 395 stops, or 32 inspections per working day along with 21 stops a day.

- **Final Certificates of Occupancy**. The Building Division issued final certificates of occupancy for a total of 25 projects, primarily for business license clearance purposes.

Code Enforcement Services

The Code Enforcement Division acknowledges George Apker, our Code Enforcement Volunteer. Since January 2015, he has abated a total of 7,925 nuisance signs throughout the City's main corridors and residential streets saving countless hours and City monies.

During the month of October, 2015 the Code Enforcement Division provided the following services to the community:

- **New Complaints Registered**. Code Enforcement received 64 new complaints, while processing 51 phone calls and 47 counter inquiries. The majority of these complaints relate to residential properties followed by commercial and some industrial. When a complaint is received, City staff logs the information into InCode (our code enforcement software) and assigns the appropriate Code Enforcement Officer to investigate. Code Enforcement staff respond immediately on emergency complaints, and within 1-2 days for non-emergency complaints.

- **Notices of Violation Issued**. Code Enforcement officers completed 109 residential inspections and issued 115 notices of violation to help educate residents and businesses on the Rialto Municipal Code. Notices of Violation for non-emergency matters provide the recipient with 15 days to correct the R M C violation. During the specified correction period, Code Enforcement Officers re-inspect the residence or business and either deem the case resolved, or move into further enforcement and methods that are more aggressive.

- **Administrative Citations Issued**. Code Enforcement Officers issued 4 Administrative Citations and assessed a total $147,750 in fines, penalties and interest. When the owner fails to comply with a Notice of Violation within the prescribed correction period, the City may abate the nuisance and charge the homeowner. Periodically, the City Council acts to levy these fees by placing a lien on the offending property.

- **Court Filings**. In extreme situations, the City files a criminal action against a code violator. This is a last resort after the Code Officer has exhausted every effort to secure compliance but the owner decides to ignore the problem. A court citation can also be issued to a person who is scavenging in dumpsters continuously or if there is someone living/camping in area not designated for that purpose.

- **Resolved Cases**. Code Enforcement resolved a total of 132 residential and business cases. By educating homeowners and business owners regarding their maintenance responsibilities, we were able to help them improve their properties so that we all have a better city to live and work in.

The goal of Code Enforcement is voluntary compliance. The pictures above show the before and after of a common complaint – inoperable vehicles.

- **Homeless Outreach Proactive Enforcement (HOPE).** Code Enforcement Officer's Chris DeHesa and Steve Jaramillo responded with the Rialto Police and Fire Departments to a mobile home fire located in the 200 block of N. Linden. The mobile home was a total loss and the owners had no insurance. The Code Enforcement Officers referred the family of four to the San Bernardino County Transitional Assistance Department where they received a 10-day emergency hotel voucher. The Officers also contacted the San Bernardino County Sheriffs H.O.P.E. team for a permanent housing solution for the family.

City Adds Energy Efficiency and Water Conservation Financing Options

On October 27th, the City Council approved three new contractors for installing renewable energy, energy efficiency, and water conservation improvements for residential, industrial, and commercial properties. The new firms supplement contractors previously approved under the SANBAG administered Home Energy Renovation Opportunity (HERO) program. The new firms are Counterpoint Entergy, Renew Financial, and Ygrene Energy Fund. These new contractors are engaged by the California Statewide Communities Development Authority and/or the Golden State Finance Authority. The City Council's action allows these firms to undertake work in Rialto, subject to the rules and regulations of the respective authorities.

The improvements are financed and secured by a lien recorded against the property that is repaid with property taxes. Owners must have 10% equity in their property and be current on mortgage and property taxes. There is no minimum FICO score or income restriction. Since 2012, 866 HERO projects have been completed and $15 million expended in Rialto, mostly for residential rooftop solar. Please contact Project Manager John Dutrey at (909) 820-8014 for additional information.

City Purchases Land Management Software System called TRAKiT

On October 13th, the City Council approved a service contract with SunGard Public Sector Inc. to purchase a software system called TRAKiT. The TRAKit system replaces two obsolete software systems that manage the permitting services for the Building Division, Planning Division, Code Enforcement Division, Business License Division, and Engineering Division. TRAKiT integrates all development service related divisions

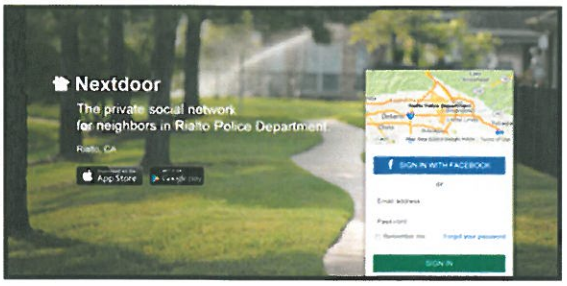
under one land management system; generates activity reports for staff and the public to review; provides field staff with electronic data review and input; and allows the public to electronically submit permit and license applications and review application or inspection status. Staff anticipates the new system to go live in September 2016.

Police Department

Follow Rialto PD on Facebook

Facebook allows law enforcement to connect with their communities, post news and alerts, investigate and even solve crimes using information they collect through the site. It's a great way to get feedback, hear opinions, and engage in dialogue with the community you serve. Keep up with what's happening in your community. Visit us on Facebook at http://www.facebook.com/RialtoPD.

RPD Virtual Neighborhood Watch



Nextdoor is free for residents! Each neighborhood creates its own private Nextdoor website, accessible only to residents of that neighborhood. Rialto residents can use Nextdoor share information about neighborhood watch issues, local events, and local activities.

Nextdoor was specifically designed to make neighbors feel comfortable sharing information with one another in order to help build stronger communities. Neighborhoods establish and self-manage their own Nextdoor website. Information shared on each Nextdoor site is only visible to members who live in the neighborhood and who have verified their address.

For more information you may contact your area commander, Captain Andy Karol, or the Department's Community Liaison at cnelson@rialtopd.com.

NIXLE

NIXLE is a free service that allows community members to receive trusted, up-to-the-minute, neighborhood information for where you live, work, visit, or for where your family and friends are located throughout the country. You choose the information you want, for the locations you want, from urgent public safety alerts to less time sensitive advisories and community information. You choose how you want to receive the information, whether it's over your cell phone by text message, by email or over the web (or all of the above). You stay connected to what is happening in the community at locations that are relevant to you. Registration is FREE, SIMPLE, and SECURE!

For more information, please contact Captain Andy Karol at 909-820-2526 or email at akarol@rialtopd.com.

Coffee with the Chief

"Coffee with the Chief" offers residents an opportunity to personally meet their Police Chief and other representatives in a casual setting. At "Coffee with the Chief" community members will learn about the police department, special projects, and other related events.

Please join Chief Tony Farrar for our next "Coffee with the Chief," November 10, 8:00 to 9:00 a.m., at Coco's, 1683 S. Riverside Avenue. For additional information, please contact Jeanette Lopez at 909-820-2565 or email to jlopez@rialtopd.com.

No Shave November – Here Comes the Fuzz!

Traditionally, law enforcement personnel are required to adhere to strict grooming standards. In an effort to support and raise awareness I the fight against cancer, the Rialto Police Department will relax its grooming standards to allow sworn and non-sworn personnel to grow facial hair during the month of November. The practice of growing facial hair during the month of November is also known as "No Shave November." Last year we raised over $6,000, and this year our goal is $10,000. To learn more or make a team donation, visit www.no-shave.org or visit our team page at https://www.no-shave.org/team/RIALTOPD.

NO SHAVE NOVEMBER

A unique way to raise cancer awareness

www.no-shavenovember.com

For additional information on the campaign, please contact Sergeant Robert Smith at 909-820-2572 or email to rsmith@rialtopd.com. Follow us on Twitter at #LETITGROW.

Rialto PD Explorer Post 200

On October 17, 2015, our Explorer Post brought home the 3rd Place trophy from the inaugural Explorer Softball Tournament hosted by SBSO's Volunteer Services. We competed against 11 other teams to include SBSO Rancho, SBSO Central, SBSO Victorville, Upland PD, Barstow PD, Rancho Fire, LASD, and SBSO Chino Hills to name a few. We are so proud of our kids! Great job by all!

Innovations in American Government Awards

The Rialto Police Department was named a Semifinalist in the Harvard Kennedy School 2015 Innovations in American Government Awards Program. The Innovations in American Government Awards is the nation's preeminent program devoted to recognizing and promoting excellence and creativity in the public sector. The program highlights exemplary models of government innovation and advances efforts to address the nation's most pressing public concerns. Great job Rialto PD!

IACP Research in Law Enforcement Award 2015

Chief Tony Farrar and the Rialto Police Department Received the "Silver Award" for the 2015 Excellence in Law Enforcement Research Award Program from the International Association of Chiefs of Police (IACP)

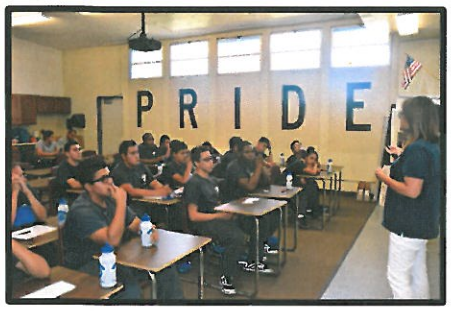
The excellence in Law Enforcement Research Award recognizes law enforcement agencies that demonstrate excellence in conducting and using research to improve police operations and public safety. The award criteria focuses on the uniqueness of research, quality of research, leadership, partnerships, and performance monitoring.

The goal of this award program is to promote the establishment of effective research, especially partnerships among law enforcement agencies and researchers. The award was presented to PD staff at the 2015 IACP Conference in Chicago.

RPD Awarded Office of Traffic Safety Grants 2015/2016

The Rialto Police Department has been awarded $202,000 to continue its efforts in reducing traffic related incidents within the community. Funding will provide pro-active patrols, DUI saturations patrols, along with DUI checkpoints.

Pride Platoon Class #11



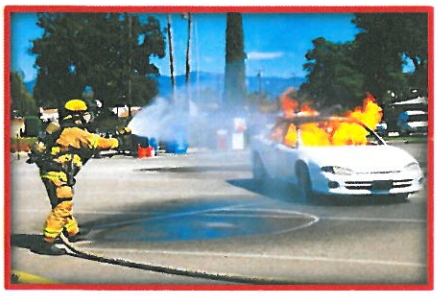
On November 9, 2015, Pride Platoon Class #11 will be graduating! The ceremony will take place at Rialto Middle School, and will begin promptly at 7:00 p.m. Please come out and show your support!

Police Department Memorial Run 2016

On Saturday, January 30, 2016, the Rialto Police Department will be hosting its second annual 5K/3K Memorial Walk/Run. This event will be held at 2395 W. Sunrise Drive (Ferguson Park) and will begin at 8:00 a.m. Please plan on supporting the Police Department as we look to raise funds for a permanent memorial to our fallen officers and their families.

Fire Department

Fire Department Open House



The RFD was pleased to hold our annual open house on October 10th. This event is always a great opportunity for community members to come out and meet our fire department members and learn about what the fire department offers the community. This year, the RFD hosted an estimated 1,500 community members to a number of activities including games, informative booths, live fire demonstrations, and even dancing.

This year offered a special demonstration where participants could learn the American Heart Association's "Hands-only" CPR technique, which is a simple but effective process that can be used to save lives. This was followed by a live demonstration by our Rialto Paramedics of what it look like when we apply advanced life-saving techniques to save lives. Demos also included live fire demonstrations of fire extinguisher use, and our firefighters extinguishing a burning vehicle.

As with previous years, the Rialto Fire Explorers served their signature pancake breakfast to those in attendance. The proceeds from this event will help fund our explorer members who will be attending this year's Explorer academy at Fort Irwin.

The RFD also wants to thank our many sponsors in the community, who collectively gave over $8,000 to make this event a success. These sponsorships help make our community safer!

New Paramedics and EMT Staff Rialto Ambulances

The field of emergency services is always evolving with new opportunities to better serve our communities. The RFD is committed to be a leader in this evolution by embracing innovative ways to deliver our services. After over a year of planning and organizing, the RFD is pleased to announce a new staffing and deployment model that will increase the number of emergency resources available to serve the community at a fraction of the cost of traditional delivery models. The RFD recently hired nine new paramedics and EMTs whose focus will be on providing medical care through our ambulance transport services. Each of these employees are state licensed paramedics and certified Emergency Medical Technicians (EMTs) just as our current firefighter/paramedics are. This helps us ensure that we have enough emergency resources to meet the demands for medical service while keeping firefighting resources available for fires, rescue, and first response to medical calls.

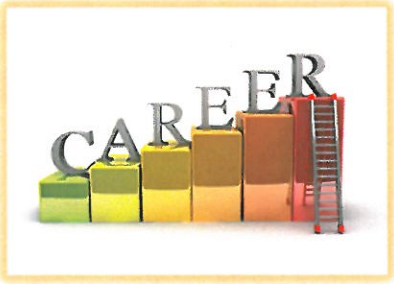
The newly hired group of paramedics and EMTs bring with them a great deal of experience and skill. Additionally, this career path opens up new opportunities for our Fire Explorers and other community members to attain full-time employment as an EMT while they work towards completing paramedic training, Fire Academy, and other college education opportunities. Eventually, this opens opportunities to be hired as a full-time firefighter/paramedic with the RFD or other fire/EMS organizations.

Introducing these new positions also allowed for a reconfiguration of firefighter staffing levels. By reducing a number of budgeted firefighter positions, there is enough savings to actually add additional fire and EMS units without increased costs. These adjustments in staffing were made possible through the cooperation of City leaders and the firefighters labor association, who worked together on this project to improve service delivery to our community.

Celebrating Career Milestones

In addition to our newly hired personnel, the RFD will be celebrating the accomplishments of our newly promoted personnel at the department's Badge Pinning Ceremony on November 3, 2015. This is a traditional event that allows family and friends join us in recognizing department members who were promoted during the last year. This year, we will celebrate the promotions of the following RFD personnel:

- John Lardner promoted to the position of Fire Captain
- Kevin Stapleton promoted to the position of Fire Captain
- Rudy Delgado promoted to the position of Fire Engineer
- Jesus Carrete promoted to the position of Fire Engineer.



During the ceremony, we will also recognize the 2015 Firefighter of the Year, **Paramedic/Firefighter John Hollander.** PM/FF Hollander was awarded this distinction by his peers for his tireless dedication to the department and the community. PM/FF Hollander has played a key role in moving the department forward through his leadership in our EMS program. Congratulations to all of our personnel who will be recognized this year.

Fire Safety at Thanksgiving

Thanksgiving is a great time to gather with friends and family and enjoy good times and wonderful foods. With Turkey being a Thanksgiving tradition, deep frying this dish has become common. While this method may sound delicious, the RFD joins the National Fire Protection Association and the U.S. Fire Administration in discouraging this cooking method. The use of Turkey friars can lead to devastating burns and the destruction of property by causing uncontrollable fires. Here are the top 5 dangers of frying a turkey:

1. Turkey fryers can easily tip over, spilling hot cooking oil over a large area.
2. An overfilled cooking pot will cause cooking oil to spill when the turkey is put in, and a partially frozen turkey will cause cooking oil to splatter when put in the pot.
3. Even a small amount of cooking oil spilling on a hot burner can cause a large fire.
4. Without thermostat controls, deep fryers can overheat oil to the point of starting a fire.
5. The sides of the cooking pot, lid and pot handles can get dangerously hot.

This is a combination that can end disastrously. In fact, frying food is the greatest risk of cooking fires according to the U.S. Fire Administration. They also note that more than HALF of cooking fire injuries occur when people try to fight the fire themselves.

If you really want the taste of a deep fried turkey, we recommend that you locate a local specialty food service that may be able to prepare it for you, or consider a new type of "oil-free" turkey fryer that is currently available at major retail stores. The RFD wishes everyone a happy and SAFE Thanksgiving.

CPR and Basic First Aid Training

Don't forget, the Rialto FD is offering CPR and basic first aid training every month. Classes will be held on the third Thursday of each month at Fire Station 203, located at 1550 N. Ayala Drive.

The classes are offered in two sessions. The CPR class is taught by our certified instructors from 8:00 a.m. to 12:00 p.m. Upon successful completion, you receive Basic Life Support CPR certification card from the American Heart Association. The cost of the class is $50.00 which covers all required manuals, AHA certification costs, and your own one-way pocket mask that is used to deliver breaths when performing CPR.

The basic first aid portion of the training then picks up from 1:00 p.m. to 4:00 p.m. This class uses standardized curriculum to give the student the ability to properly deal with a variety of medical and traumatic events. The cost of this class is $20.00 which includes the instruction, hands-on training, and student manual.

Both of these classes offer an excellent opportunity to learn important skills that can save a life. For more information, please contact the Rialto Fire Department at (909) 820-2692.

Rialto Fire on Facebook

The RFD is up and working around the clock. Keep track of what we are doing by joining our Facebook page at https://www.facebook.com/rialtofiredepartment .

Public Works

Water Conservation Update

Sacramento – Californians reduced water use by more than 26 percent during September, exceeding Governor Edmund G. Brown Jr.'s 25 percent conservation mandate for a fourth straight month. "Millions of Californians have saved water during the summer months, which are the four most critical months to save water," said Felicia Marcus, chair of the State Water Resources Control Board. "This is important and wonderful, and we are thankful for all of the effort by individuals and agencies. Now, we need to keep it up as best we can, even as we hope for as much rain and snow as we can safely handle. We're in the position of having to prepare for drought and flooding at the same time, but that's what we're faced with."

Nearly all water suppliers in the state have complied with the conservation standards. However, a few have not stepped up in the same way, despite warnings that failure to meet conservation targets could result in penalties. Yesterday, the State Water Resources Control Board (State Water Board) Office of Enforcement issued enforcement actions against four urban water suppliers that have consistently failed to meet their water conservation goals. The suppliers are the city of Beverly Hills, city of Indio, city of Redlands and the Coachella Valley Water District. Each of these suppliers has been issued a complaint for a $61,000 penalty for failing to meet their mandated conservation tier standards. These penalties are based on the Board's authority to issue fines of $500 per day for violations of its emergency regulation.

Rialto – The State Water Board has listed City of Rialto and West Valley Water District in the top 10 of urban water suppliers that are not meeting conservation measures.

Just a reminder that the Public Works Department is seeking volunteers to assist in the distribution of water conservation leaflets in the form of a door hanger to all the residents in Rialto.

The event will take place on Saturday, November 7, 2015 at 8:00 a.m. All participants will meet at the City Public Works Yard, located at 246 S. Willow Avenue, for registration. Volunteers will be responsible for their own transportation throughout the day. Lunch will be provided for all participants at the Public Works Yard at 12:00 p.m.

If you or your group is interested in participating, please contact Sara Raymondi, Consultant to the Public Works Department, at (909) 421-7244 or via email at sraymondi@rialtoca.gov.

Park Clean Up Days

As part of an effort to make the City Parks a better place to play, the Public Works Department is hosting Park Clean-Up Days on the second Saturday of the month from January through November 2015 from 8:00 a.m. to 12:00 p.m.

Come join in the raking, trimming, shoveling, sweeping, painting and trash clean-up alongside the City's workers. The dates and locations for the remainder of 2015 are as follows:

November 14, 2015 .... Metrolink Station/Downtown..... 261 S. Palm Avenue

CIP Projects

Project Title	Description	Budget ($1,000's)	Status	Design Completion	Bid Opening	Anticipated Award of Contract	Construction Start Date	Completion
Riverside Ave Rehabilitation	Perform Street Overlay Maintenance on roadway	1,200	Construction	Done	Done	Done	Complete	Complete
Cedar Ave/Metrolink Drainage System	Construction of storm drain system on Cedar Ave/Metrolink Row	731	Construction	Done	Done	Done	August 2015	Substantially Complete
Annual Street Overlay 2013/14 & FY2014/15	Pavement Rehabilitation on Slover, Easton, Rialto, & Cedar	3,650	Construction	Done	Done	Done	October 2015	December 2015
Traffic Signal Upgrade @ Pepper Ave/ Baseline Road	Upgrade Traffic Signal at Pepper/ Baseline; concurrent improvement with Pepper Avenue Extension	350	Construction	Done	Done	Done	April 2015	Substantially Complete
Traffic Signal @ Foothill/ Home Depot & Median on Cedar	New Traffic Signal at Foothill & Cedar and Median Improvement on Cedar	490	Construction	Done	Done	Done	August 2015	March 2016
Metrolink Parking Lot	Metrolink Station Parking Lot Expansion	5,700	Construction	Done	Done	Done	August 2015	January 2016
Demolition and Remediation of Airport Site: Phase 1A Demolition of	Demolition and Remediate Airport site in preparation for Site	200	Construction	Done	Done	Done	Under Construction	Substantially Complete

Project Title	Description	Budget ($1,000's)	Status	Design Completion	Bid Opening	Anticipated Award of Contract	Construction Start Date	Completion
Buildings; Phase 1B- tank removal; marker removal	Development							
Demolition and Remediation of Airport Site: Phase 1A Demolition of Buildings; Phase 1B- tank removal; marker removal	Demolition and Remediate Airport site in preparation for Site Development	200	Construction	Done	Done	Done	Under Construction	February 2016
Bud Bender Park Rehabilitation	Renovation of the Bud Bender Park	3,000	Construction	Done	Done	Done	September 2015	March 2016
FS 201 Remodel	Renovation of the FS 201 to retrofit heating and cooling system and renovate dormitory section	365	Design	Done	Done	Done	September 2015	December 2015
Ayala Drive Widening	Widening Ayala from Baseline to Renaissance Parkway	9,200	Design	August 2015	December 2015	January 2016	February 2016	July 2016
City Hall Electrical Upgrade	Upgrade electrical grid at the City Hall to accommodate growth	150	Design	Done	August 2015	September 2015	November 2015	January 2016
Traffic Signal Upgrade-Baseline/Acacia	Upgrade Traffic Signal at Baseline/Acacia	305	Design	Done	September 2015	December 2015	January 2016	June 2016
Riverside/San Bernardino Improvements	Street Widening and Improvement on Riverside & San Bernardino	6,736	Design	Done	September 2015	September 2015	November 2015	May/June 2016
Pepper SCE Relocation	Southern California Edison utility relocation at the new Pepper Avenue Extension	150	Design	Done	November 2015	December 2015	January 2016	February 2016
PD Training Room @ Annex Bldg	Addition of training room at 429 W. Rialto Avenue	160	Design	Done	September 2015	November 2015	December 2015	March 2016
Facilities ADA Improvements DS Fi PW	Renovation & ADA Compliance of the Finance, Development Services and	200	Design	Done	September 2015	October 2015	November 2015	February 2016

Project Title	Description	Budget ($1,000's)	Status	Design Completion	Bid Opening	Anticipated Award of Contract	Construction Start Date	Completion
	Public Works Restrooms & Facilities							
Alder Ave Widening Phase I	Widen Alder Ave from Baseline Rd to Easton Ave	3,500	Design	November 2015	January 2016	February 2016	March 2016	July/August 2016
Pool Deck Resurface	Resurfacing of the pool deck at the Racquet and Fitness Center	150	Design	Done	October 2015	November 2015	November/ December 2015	January 2016
SR2S-Cedar Sidewalk Improvement	Construction missing Sidewalk and Metrolink Crossing between Metrolink & Merrill Ave	496	Design	December 2015	January 2016	February 2016	March 2016	May 2016
Curb, Gutter, Sidewalk FY2014/2015 Midyear & FY2015/2016	Perform curb, gutter and sidewalk maintenance on roadway	1,743	Design	Done	November 2015	December 2015	January 2016	June 2016
Cultural Center & Museum Exterior Painting and Roof	Paint the exterior of the Cultural Center & Museum Building	161	Design	November 2015	January 2016	February 2016	March 2016	April 2016
Valley/Cactus/Linden Widening	Street Widening at Valley Blvd & Cactus Ave	900	Design	Done	To Be Determined	To Be Determined	To Be Determined	To Be Determined
Randall Street Widening from Riverside to Cactus	Widen a segment of Randall Ave & a segment of Linden Ave North of the Carter High School to Persimmon Street	500	Design	January 2016	To Be Determined	To Be Determined	To Be Determined	To Be Determined
Street Overlay Midyear 2014/2015 & FY2015/ 2016	Pavement Rehabilitation on Various Streets	3,600	Design	December 2015	January 2016	February 2016	March 2016	June 2016
Traffic Signal at Riverside/ Linden and Widening	Traffic Signal Installation & Road Widening at Riverside Avenue and Linden Avenue	350	Design	November/ December 2015	January 2016	February 2016	March 2016	August 2016
Street Slurry Seal FY2015/2016	Perform Street Slurry and Crack Seal Maintenance on roadway	1,500	Design	September 2015	December 2015	January 2016	February 2016	May 2016
Riverside I-10 Bridge over	Riverside Avenue	75	Design	December 2016	January 2017	March 2017	April 2017	December 2018

Project Title	Description	Budget ($1,000's)	Status	Design Completion	Bid Opening	Anticipated Award of Contract	Construction Start Date	Completion
UPRR	overhead at Union Pacific Railroad Tracks Bridge Replacement							
Cactus/Randall Park	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined
Frisbie Park	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined
Community Center	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined
Fleet Carport Repair	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined	To Be Determined

Land Developments

The following developments were under construction, approved for construction, or in the plan checking review process for the month of October:

- **Developments Currently Under Construction**
  - **PPD 2370 Single Family Residence–** Development of a 2,465 square foot single family residence located on the west side of Maple Avenue south of Buxton Street.
- **Plan Checks in Review**
  - **Prologis, Inc.** – Development of Street and Street Light Plans for Tentative Parcel Map 19407 located on Tamarind Avenue south of Walnut Street and north of Baseline Road.
  - **Shaw Properties** – Development of a 176,000 square foot warehouse building on an 8.42 acre parcel of land located at the northeast corner of Base Line Road and Laurel Avenue.
  - **PDC OC/IE LLC** – Development of 742,514 square foot warehouse on the northeast corner of Base Line Road and Alder Avenue.
  - **Renaissance Parkway and Linden Avenue Street Improvements** – Water Improvements on Renaissance Parkway between Linden Avenue and Ayala Drive and on Linden Avenue from Renaissance Parkway and Miro Way.
  - **Walnut & Laurel Avenue Street Improvements** – Revisions to Storm Drain Plans on Laurel Avenue between Walnut Avenue and Miro Way.
  - **Mass Grading** – Mass Grading at the northwest and southwest corner of Ayala Drive and Renaissance Parkway.

Permits Processed

The following permits were process for the month of October:

- **Transportation Permits.** A total of 98 Annual and Single Trip Transportation Permits were processed and issued to various companies.
- **Encroachment Permits.** A total of 47 encroachment permits were process and issued for work to be performed by the utility companies.

Household Hazardous Waste

During October, the Household Hazardous Waste Site served 303 residents. They brought in 555 gallons of used motor oil, 10 pallets of paint, 10 drums of miscellaneous poisons and other toxic liquids, and 15 barrels of sharps.

During the month of November, the site will be open on Friday and Saturday, the 6th and 7th, and Friday and Saturday, the 20th and 21st, from 8:00 a.m. until 12:00 noon.